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**College of Administrative and Financial Sciences**

**Assignment 2**

**Deadline: End of Week 11, 03/04/2021 @ 23:59**

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| Course Name: **Knowledge Management** | Student’s Name: |
| Course Code: **MGT 403** | Student’s ID Number: |
| Semester: 2nd. | CRN:21950 |
| Academic Year: 2020-2021 | |

**For Instructor’s Use only**

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| --- | --- |
| Instructor’s Name: | |
| Students’ Grade: Marks Obtained/Out of | Level of Marks: High/Middle/Low |

**Instructions – PLEASE READ THEM CAREFULLY**

* The Assignment must be submitted on Blackboard (**WORD format only**) via allocated folder.
* Assignments submitted through email will not be accepted.
* Students are advised to make their work clear and well presented; marks may be reduced for poor presentation. This includes filling your information on the cover page.
* Students must mention question number clearly in their answer.
* Late submission will NOT be accepted.
* Avoid plagiarism, the work should be in your own words, copying from students or other resources without proper referencing will result in ZERO marks. No exceptions.
* All answered must be typed using **Times New Roman (size 12, double-spaced)** font. No pictures containing text will be accepted and will be considered plagiarism).
* Submissions without this cover page will NOT be accepted.

**ASSIGNMENT-2**

**Knowledge Management (MGT-403)**

**2nd. Semester (2020-2021)**

**Course Learning Outcomes-Covered**

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| Define the different Knowledge types and explain how they are addressed by knowledge management in different business environments. |
| Identify and analyze role of communities of practice in knowledge management and the challenges and issues pertaining to community of practice. |
| Demonstrate effective knowledge management skills to utilize knowledge management tools for the benefits of the organization. |

**Submission Guidelines**

* ***All students are encouraged to use their own words.***
* ***This assignment is individual assignment.***
* ***Be very specific and focused on the issue while answering a question.***
* ***Student must apply Saudi Electronic University academic writing standards and APA style guidelines and review at least three (3) scholarly, peer-reviewed journal articles to support their answer for each question.***
* ***A mark of zero will be given for any submission that includes copying from other resource without referencing it.***
* ***No marks will be given for irrelevant details.***
* ***It is strongly encouraged that you should submit all assignments into the safe assignment Originality Check prior to submitting it to your instructor for grading.***
* ***If the assignment shows more than 25% plagiarism, the students would be graded zero.***

**Assignment 2.**

The focus of the assignment is to evaluate the understanding level of students related to communities of Practice, learning organization, and various techniques used to capture tacit and explicit knowledge.

**Assignment Questions**

Besides consulting other materials, read chapter 4 and chapter 5 thoroughly and write detailed answer for following questions.

**Assignment Questions**

Q.1:

a).Describe the major techniques used to elicit tacit knowledge.

b). Write a short essay on topic titled, “Explicit Knowledge codification”. The essay must contain information about, how explicit knowledge is codified and made available in organization.

Q.2:

a). Describe the role of “Communities of practice” in Knowledge management.

b). Provide a detailed description of major roles and responsibilities in a community of practice.

Q.3: How Knowledge sharing takes place in virtual Communities of Practice.

**Answer:**